



	StorCenter ix2	StorCenter Pro ix4-100	StorCenter Pro 200rL
IOMEGA SKU	34338 (1TB) 34299 (2TB)	34340 (2TB) 34320 (4TB)	33947 (1TB) 34207 (2TB) 34208 (3TB) 34298 (4TB)
CAPACITY			
Form Factor	Desktop	Desktop	Rackmount
Base Capacity	1TB, 2TB	2TB, 4TB	1TB, 2TB, 3TB, 4TB
MEMORY	128MB DDR	512MB DDR	512MB DDR2
DATA PROTECTION & RELIABILITY			
RAID	Software-based RAID 1	Software-based RAID 5 & 10	Software-based RAID 0 & 1
True Hot Swap Drives	✓	✓	✓
Windows Storage Server 2003 R2 version	N/A	N/A	Express
Volume Shadow Copy Services (snapshot)	-	-	✓
Server Based Search	-	-	✓
UPS Support	-	✓	✓
Real-time Environmental Monitor	✓	✓	✓
CONNECTIVITY			
10/100/1000 Ethernet Ports	1 Auto-sensing	1 Auto-sensing	1 Auto-sensing
Backup Interface	USB 2.0	USB 2.0	USB 2.0
Additional Interfaces	USB 2.0	USB 2.0	USB 2.0
INTEROPERABILITY	Windows, Mac, Unix & Mac	Windows, Mac & Linux	Windows, Mac, Unix, Linux & Novell
OPERATING SYSTEM	EMC® LifeLine™	EMC® LifeLine™	Linux
NO CLIENT ACCESS LICENSES REQUIRED	✓	✓	✓
MANAGEMENT			
Storage Resource Manager	-	-	✓
• File Filtering	-	-	✓
• Reporting	-	-	✓
• Quota Management	-	✓	✓
Active Directory Services	✓	✓ (users, groups)	✓
Indexing Engine	-	-	✓
Iomega Discovery Tool	✓	✓	✓
SNMP Support	✓	✓	✓
SOFTWARE			
EMC Retrospect Express (client backup licenses)	unlimited	unlimited	unlimited
CA eTrust Antivirus	-	-	✓
Microsoft Exchange Database Support	-	-	✓
CA BrightStor ARCserve OEM edition	-	-	✓
SERVICE & SUPPORT			
Standard			
• Limited Parts & Labor	1 Year	2 Years	3 Years
• Telephone Support	M-F Business Hours (9am-10pm EST)	M-F Business Hours (9am-10pm EST)	M-F Business Hours (9am-10pm EST)
• Live 1-on-1 chat support	M-F Business Hours (9am-10pm EST)	M-F Business Hours (9am-10pm EST)	M-F Business Hours (9am-10pm EST)
• Software Patches	✓	✓	✓
• Software Support	✓	✓	✓
Silver			
• Extended warranty up to 3 years (incl. standard warranty), 24x7 phone support & advance replacement	SKU# 33609	SKU# 33093	-
Gold Plus			
• 3-Yr Next business day onsite, 24x7 phone support, and advance replacement	-	-	SKU# 32903
• Express Advance Exchange	-	-	✓
• Next Business Day Onsite Parts Replacement	-	-	✓
Customer Replaceable HDDs			
HDD CRUs	-	SKU # 33725 (500GB) SKU # 34641 (1TB)	SKU # 34333 (250GB) SKU # 34334 (500GB) SKU # 34324 (750GB) SKU # 34398 (1TB)